New Home Care Package Rates and Fees



Home Care Package Fee Schedule | Effective 01.01.2025

Murroona Gardens offers Home Care Packages to support older Australians in maintaining independence and quality of life while living at home. These packages, funded by the Australian Government, are tailored to individual needs and span Levels 1 to 4, providing varying levels of care. Services include:

- Assistance with personal care (e.g., showering, dressing).
- Domestic support (e.g., cleaning, laundry).
- Meal preparation and nutrition assistance.
- Transport for appointments or shopping.
- Social outings and companionship.
- Clinical services, such as nursing care and medication management.

With a focus on personalised, compassionate care, Murroona Gardens empowers clients to live comfortably and confidently in their own homes.

Our MISSION "To make each day the best it can be for everyone in our care community"

Home Care Package Fee Schedule

The Basic Daily Fee is an optional fee charged by providers and equates to 17.5% of the government aged care pension. Murroona Gardens offers the option of a Basic Daily Care Fee for Home Care package clients.

An income-tested care fee is a contribution that some people pay, as determined though an income assessment with Services Australia. This is a fee that Service Providers must collect towards the package funds, and because it is based on financial information that you provide, it is subject to change if your financial circumstances change as determined by Services Australia. If you have not yet determined If you have a fee to pay, please contact Services Australia on 1800 227 475 and request an income assessment.

You can purchase services from the government Home Care Package subsidy provided and in addition to the Home Care Package subsidy at the below rates.

All visit-related staff travel costs are charged at \$0.90 per km for all package levels.

The minimum schedule service will be 15 minutes, and the entire scheduled visit time will be charged unless circumstances beyond the client's control cause this to be shortened, or the client requires the staff member to stay longer. In both these circumstances the actual time will be charged.

Cancellation – Clients will be charged the full fee of scheduled service if visits are not cancelled by 2pm the day before the scheduled service, unless circumstances are beyond the client's control. If Murroona Gardens is required to cancel a service due to a weather event or staffing, the client will be notified and not charged for this cancellation. All efforts will be made to offer a service on another day in the event of a cancellation from Murroona Gardens.

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Please note that fees and charges may be updated periodically to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the fee schedule.

Individual Services	Unit of cost	Monday – Friday (7am- 5pm)	Monday - Friday (5pm- 7am)	Saturdays	Sundays	Public Holidays
Nursing care	Per hour	\$110.00	\$120.00	\$160.00	\$180.00	\$210.00
Centre-based nursing (HC office)	Per hour	\$110.00	-	-	-	-
Personal care	Per hour	\$70.00	\$90.00	\$95.00	\$105.00	\$130.00
Domestic support (e.g. cleaning, laundry)	Per hour	\$75.00	\$90.00	\$95.00	\$105.00	\$130.00
Shopping unattended or attended	Per hour	\$75.00	-	\$95.00	\$105.00	\$130.00
Social Support Individual	Per hour	\$75.00	\$90.00	\$95.00	\$105.00	\$130.00
In-home respite	Per hour	\$75.00	\$90.00	\$95.00	\$105.00	\$130.00
Dementia support	Per hour	\$75.00	\$90.00	\$95.00	\$105.00	\$130.00
Transport individual	Per hour	\$75.00	\$90.00	\$95.00	\$105.00	\$130.00
Vehicle travel	Per KM	\$0.90	\$0.90	\$0.90	\$0.90	\$0.90
Meal – Food component only – Payable by client	Per meal	\$5.00	\$5.00	\$5.00	\$5.00	\$5.00
Meal prep & delivery	Per meal	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00



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This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$10,687.20	\$18,793.75	\$40,905.55	\$62,013.50
Home care package funding	Per fortnight	\$409.92	\$720.86	\$1,568.98	\$2,378.60
Basic Daily Fee paid by you	Per Month	Client choice/ budget dependent	Client choice/ budget dependent	Client choice/ budget dependent	Client choice/ budget dependent
Approx no: of hours of care. Based on care only and no other expenses.	Per Fortnight	3.5hrs	6hrs	13hrs	20hrs

Note: you may be required to contribute to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as of 1 January 2025. Further information about your contributions is available on My Aged Care.

Package Management Fees	ent Fees Unit of		Level 2	Level 3	Level 4
	cost				
Package Management	Per	\$28.70	\$50.40	\$109.76	\$166.46
(7% of subsidy)	fortnight	φ20.70	φ50.40		
Care Management	Per	\$73.78	\$129.78	\$282.38	\$428.12
(18% of subsidy)	fortnight	φ/3./δ			

Care Management- is a mandatory service that includes on-going care assessment, planning and coordination. This ensures the services you receive meet the needs and goals identified in your Care Plan. Every Home Care Package requires some level of case management. Annual & if circumstances change, review of care plan to deliver cares identified by client goals. Including types of services, how services are provided, who provides services and when services are provided.

Package Management- is a service that supports the delivery of a Home Care Package. This service includes activities such as: establishing and managing Home Care budgets, coordinating services (such as schedule services and workers or arranging respite care) prepare invoices and monthly statements. Annual and if circumstances change review of client budget to manage and establish cares & services within the budget. Coordinate services EG, schedule services and workers, arrange respite, provide invoices & monthly statements, organise third party services, purchase equipment-such as mobility aids.