



2024 ANNUAL GENERAL MEETING

31st October 2024

Financial Year 2023-2024



MURROONA GARDENS
A Caring Community

“We acknowledge the Traditional Custodians of the lands we live on. We pay our respects to all Elders, past and present, of all Aboriginal and Torres Strait Islander nations.”

Contents	Page
Acknowledgement of Country	2
Elected Board Members 2023-2024	3
Minutes of the Previous Meeting	4 - 6
Chairmans Report	7 - 8
Management Report	9 - 15
Insights for 2023-2024	16
Timeline	17
Treasurers Report	18 - 19
Strategic Plan 2022-2025	20 - 21
Audited Financials 2023-2024	22 - 45
Memorial	46



Bowen Old People's Home Society Limited
Annual General Meeting

Murroona Gardens Training Hub Centre

West's Lane, Bowen Qld 4805

Thursday 31 October 2024

Elected Board Members 2023 – 2024

Chairperson: David Nebauer

Vice Chairperson: Bruce Hedditch

Secretary: Christine Coventry

Treasurer: Kris Hansen

Directors: Ruth Morton
Adrian Tilney
Brian (Barney) Menzies
Dr Michael Reinke
Helen Woodhouse
Claire Mitchell-Must
Karen Lavaring

**Minutes of the Annual General Meeting of the
Bowen Old People's Home Society
held in the Wellness Centre on Thursday 23 November 2023
Meeting opened at 7:00pm**

Ruth Morton, Chairperson opens the meeting in 2023 and welcomes all members.

Present: Ruth Morton, Helen Woodhouse, Daryl Tuttle, Kris Hansen, Davie Nebauer, Margaret Vincent, Fay Bilston, Shelley Tait, Adrian Tilney, Barney Menzies, Steve Isgar, Marion Tuttle, Karen Lavaring, Stephen Darwen, Bruce Hedditch, Jodie Masunu, Beryl Adcock, Sally Vico, Megan Murray.

Apologies: Len Maltby, Colleen Maltby, Eric Neale, Christine Coventry, Michael Reinke.

Minutes of the Previous AGM: Moved by Steve Isgar. Seconded by Margaret Vincent. All in Favour.

Business Arising from Previous Minutes – Nil.

Ruth Morton presented the Chairman's Report – Moved by Faye Bilston, Seconded by Beryl Adcock.

All in favour.

General Manager/Director of Nursing, Megan Murray presents the Management Report – Moved by Helen Woodhouse, Seconded by Daryl Tuttle.

All in favour.

Ruth Morton thanks Pastor Nick Riley for putting together the memorial slide presentation.

Treasurer, Kris Hansen presents his financial report. 65-75% of aged care homes are running at a loss. Moved – Kris Hansen, Seconded by Adrian Tilney.

All in favour.

Business Arising from reports: Nil

Ruth Morton declared all positions vacant and called for nominations from the floor. The Chair was then vacated by Ruth Morton and Stephen Darwen was invited to chair the meeting.

Stephen Darwen congratulates Ruth Morton for her time as Chairperson. Have recently spent some time arranging aged care for a friend in Brisbane. The aged care home they have chosen is supposed to be the "best in Brisbane". On reflection after attending the home in Brisbane, the conclusion was reached that Murroona Gardens is even better than the best aged care home in Brisbane.

ELECTION OF OFFICE BEARERS:

Chairman: Nominee is David Nebauer.
Nominated by Kris Hansen. Seconded by Barney Menzies.
There being no other nominations, David Nebauer was declared
Chairman for 2023 / 2024.

Deputy Chairman: Nominee is Bruce Hedditch.
Nominated by Kris Hansen. Seconded by Barney Menzies.
There being no other nominations, Bruce Hedditch was declared as
Deputy Chairman for 2023 / 2024.

Treasurer: Nominee is Kris Hansen.
Nominated by Barney Menzies. Seconded David Nebauer.
There being no other nominations, Kris Hansen was declared as
Treasurer for 2023 / 2024.

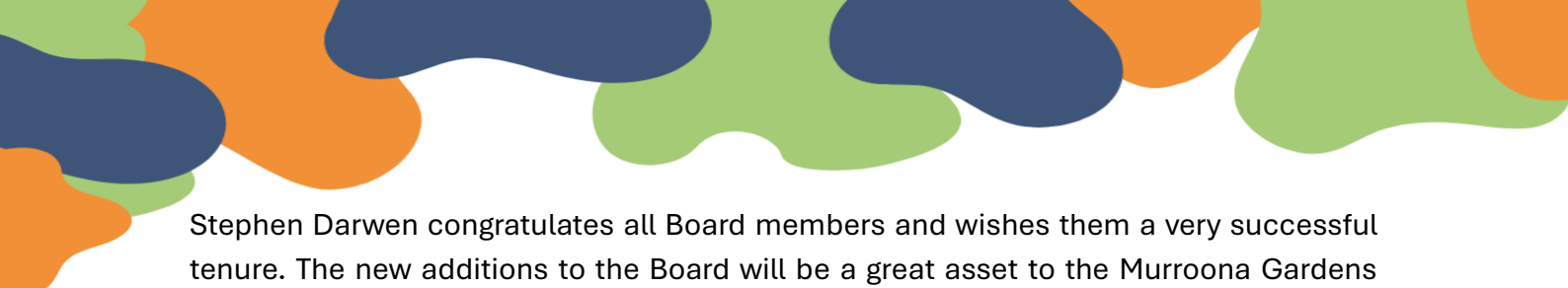
Secretary: Nominee is Christine Coventry.
Nominated by Barney Menzies. Seconded by Helen Woodhouse.
There being no other nominations, Christine Coventry was declared
as Secretary for 2023 / 2024.

The Chair called for nominations for the position of Board Directors.

The following nominations were received:

	NOMINEE	NOMINATED BY	SECONDED BY
1	Adrian Tilney	Barney Menzies	David Nebauer
2	Barney Menzies	Bruce Hedditch	Kris Hansen
3	Dr. Michael Reinke	David Nebauer	Barney Menzies
4	Helen Woodhouse	Barney Menzies	David Nebauer
5	Ruth Morton	Helen Woodhouse	Barney Menzies
6	Claire Mitchell-Must	Helen Woodhouse	Ruth Morton
7	Karen Lavaring	Kris Hansen	Barney Menzies

There being no other nominations, all positions were declared filled for 2023/2024.



Stephen Darwen congratulates all Board members and wishes them a very successful tenure. The new additions to the Board will be a great asset to the Murroona Gardens Community. At a strategic meeting some years ago we spoke to the strength of the Board. These new additions certainly add the skills and knowledge required. He hands the chair to Ruth Morton.

APPOINTMENT OF AUDITOR FOR 2023 / 2024 FINANCIAL YEAR:

Auditor Kris Hansen would like to nominate Paul Dibben from SSB Partners, he has conducted our audit for the last two (2) years.

Mover – Bruce Hedditch

Secunder – David Nebauer

All in Favour

GENERAL BUSINESS: Helen Woodhouse would like to thank Murroona Gardens for the care of her mother for the last four (4) years. She was extremely happy here and we miss the staff very much. I have been in aged care for many years. The tribute was beautiful. It is great to see the photos on Facebook. It is great to see how happy they are. The staff do a wonderful job, and I think that Murroona Gardens is the best in the State.

CHAIRMAN DECLARED ANNUAL GENERAL MEETING CLOSED AT 7.42 PM.

CHAIRPERSON'S REPORT

I welcome you all to the 2024 Murroona Garden Annual General Meeting.

The last 12 months have seen some significant achievements as well as many ongoing challenges.

I thank the management and staff for their tireless efforts and dedication to ensure that Murroona Gardens continues to provide outstanding care to our residents, whilst ensuring the organisation remains viable in a difficult operational and funding environment for aged care.

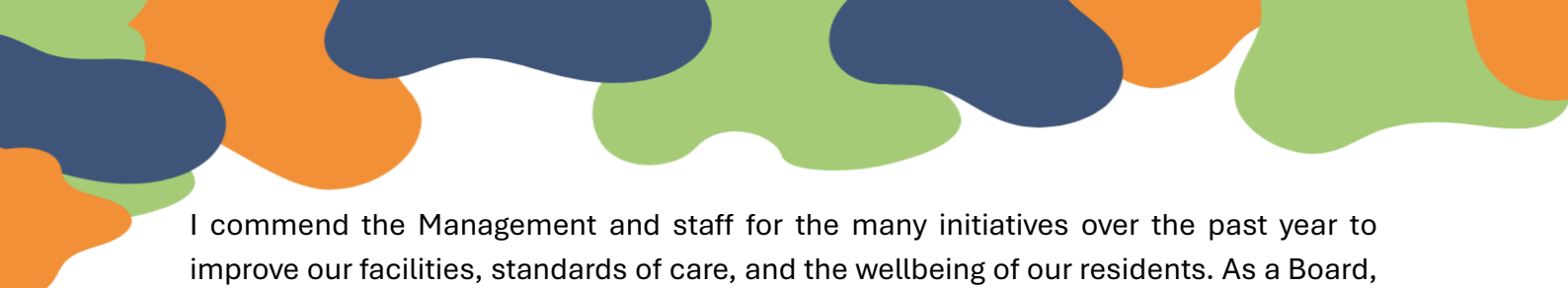
I thank the Murroona Gardens board members for their continued efforts to support the management and staff, and for the skills, knowledge and dedication you all bring as volunteers to this organisation.

We are going through a period where many changes are occurring. Government is reviewing and changing the Aged Care legislation, modifying the aged care funding arrangements, continuing to implement changes stemming from the Aged Care Royal Commission, and an ongoing trend of 'ageing in place', with people staying in their own homes longer, and coming to us later than has been the case in the past.

We have seen increasing cost pressures, and significant challenges in attracting and retaining the critical staff we need to maintain our high standards of resident care.

The Board and Management have been working to understand these changes and challenges. We began by reviewing the changing demographics in our community. We now understand that over the next 15 years the Bowen community will need an additional 90 aged care rooms to meet the needs of our aging population. We will need additional capacity to care for residents with cognitive decline, and we will need additional nursing home capacity.

To meet these growing needs for care, we have developed a staged development plan to progressively add additional resident capacity. This will involve constructing some new facilities and refurbishing other facilities. We have lodged an application to the Australian Governments Aged Care Capital Funding grants program for capital funds to construct Stage 1, which will consist of 2 x 12 room care homes to provide 24 memory support rooms in a "small house" configuration, a laundry upgrade, and a new men's shed complex. We are working to confirm funding and commence the development process for this expansion as soon as possible.



I commend the Management and staff for the many initiatives over the past year to improve our facilities, standards of care, and the wellbeing of our residents. As a Board, our primary focus is to ensure that we maintain our high standards of care and for our residents.

As a Board we also have an obligation to the Bowen regional community to maintain Murroona Gardens as a viable care home now and into the future, and work to meet the current and future needs of our Community. Murroona Gardens is proudly community owned, and community run.

During the year:

- We invested in a large-scale solar system that is reducing our energy costs.
- We have seen ongoing improvements in our resident nutrition through the Lantern Alliance Project.
- We have seen growth in our Murroona Garden Home Care services through the efforts of the Home Care team.
- Our hard-working direct care team members received the long overdue wages increase afforded through the Fair Work Commission determination.
- The completion of the wonderful Yarning Circle outdoor space.
- We have maintained a tight focus on our clinical care indicators, with the care team focusing on improving outcomes in clinical care, falls prevention, wound management, medication management and data quality.
- Our wonderful buildings maintenance team have done a great job addressing the maintenance standards across our facilities. This has been a real highlight this year.

This year we see the retirement of two of our long-standing Board Members. Ruth Morton and Adrian Tilney have both been a key part of the Murroona Gardens family and Board over the longer term. It is no small contribution that volunteers make to our organisation. I thank Ruth and Adrian for their time, ideas, passion and care over the years.

It is a credit to the Murroona Gardens staff and board that our facility continues to operate sustainably under some difficult circumstances. In the 12 months ahead we will see the introduction of a New Aged Care Act and revised aged care funding model. We will continue to work to ensure we maintain our care standards as we adapt to these changes.

David Nebauer, Chairman





MANAGEMENT REPORT

Welcome to the 2024 Annual General Meeting and the presentation of the Annual Management Report for Murroona Gardens Aged Care. This report highlights our unwavering commitment to improving the lives of our residents, clients, and tenants through personalised, respectful care that honours their individual choices and preferences. Our purpose remains clear: to deliver exceptional, high-quality care that embraces the ageing journey and empowers our residents and clients to live fulfilling, enriched lives.

Navigating Change and Challenges

The past financial year has been one of significant transformation at Murroona Gardens, as we worked to fortify our foundation for a sustainable, quality-driven future. Like many in the aged care sector, we encountered challenges such as meeting mandatory care minutes, addressing workforce shortages, managing increased regulatory scrutiny, and contending with funding disparities. These pressures required us to remain flexible and innovative in our approach to care delivery, daily operations, and strategic planning, ensuring we continued to uphold our commitment to excellence.

Mandatory Care and Registered Nurse Minutes: Workforce Challenges

One of the key hurdles was meeting the mandatory care and registered nurse (RN) minutes under government reforms. While these mandates aim to enhance care quality, fulfilling these requirements—especially in rural settings—has been difficult due to the national shortage of registered nurses. We have relied more heavily on agency staff to maintain continuity of care, but the high cost of agency registered nurses has placed significant financial strain on our resources. This highlights the urgent need for a sustainable funding model to support providers in meeting these mandates without compromising care quality.

Aged Care Taskforce and Sector Funding Recommendations

In May 2023, the Australian Government established the Aged Care Taskforce to review sector funding arrangements. The final report, released in March 2024, contained 23 recommendations to provide additional funding and support a fairer, more sustainable aged care system. Murroona Gardens fully supports these recommendations, as they offer the potential to improve financial sustainability and ensure that providers can continue to deliver high-quality care. We are eager to see the government's response and understand the impact on our future financial planning.

Preparing for the Strengthened Aged Care Quality Standards

In preparation for the strengthened Aged Care Quality Standards, set to take effect in July 2025, Murroona Gardens has been proactive in aligning our operations with the new requirements. We have focused on areas such as clinical governance, dementia care, and food and nutrition, providing staff with the necessary education and resources ongoing. Our commitment to meeting these higher standards reinforces our focus on delivering person-centred care while maintaining compliance with the evolving regulatory landscape.

Workforce Strategies and Operational Adjustments

To address ongoing workforce shortages, we have introduced recruitment initiatives, improved onboarding, and prioritised professional development and mentorship. While it remains challenging to maintain workforce stability, we continue to foster a supportive environment that encourages staff retention and growth. We have also strengthened our compliance measures in response to increased scrutiny from the Aged Care Quality and Safety Commission, ensuring that our policies and care practices meet or exceed required standards.

Workforce Training and Education-Building a Skilled Workforce

At Murroona Gardens, we are committed to creating fulfilling career pathways in aged care. Our partnership with Bowen High School and the establishment of traineeships have opened opportunities for individuals passionate about making a difference. With the successful launch of the Murroona Gardens Training Hub, we now have a dedicated training space equipped with technology to support online learning, providing trainees and staff with accessible resources for ongoing development.

Trainee Success

Our traineeship program has once again seen outstanding success. Through our collaboration with Bluestone Medical and Professional, trainees have achieved valuable qualifications, including Certificate III and Medication Certification, preparing them with the skills needed for excellence in aged care. In 2023, we proudly celebrated the graduation of 9 trainees. This year, we anticipate 7 more trainees will complete their programs, along with our current school-based trainee. Looking ahead to 2025, we plan to welcome 5 to 10 new trainees to continue building a skilled, compassionate workforce.

This collaborative effort with Bluestone has been pivotal in creating a strong foundation for our workforce, ensuring that our team members are well-equipped with the knowledge, confidence, and qualifications to succeed in their roles and provide exceptional care to our residents.

Quality of Life Initiatives: Enhancing Resident Well-Being

At Murroona Gardens, we believe that fostering a sense of belonging and community connection is essential to the overall well-being of our residents. In line with the strengthened Aged Care Quality Standards, we have developed a range of leisure and lifestyle programs that place a strong emphasis on community engagement, ensuring that our residents maintain meaningful connections with the wider community.

These initiatives include partnerships with local organisations, outings to community events, intergenerational connections, and the continuation of resident-led clubs that encourage social interaction, purposeful engagement, and personal fulfilment. Whether it's through our Friendship Group, Fishing Club, or participation in local events, our goal is to provide residents with enriching experiences that enhance their quality of life and contribute to their emotional and mental well-being.

As a community-focused organisation, Murroona Gardens is committed to ensuring that each resident experiences the joy and sense of community that come from remaining socially connected, while also promoting positive ageing and overall well-being.

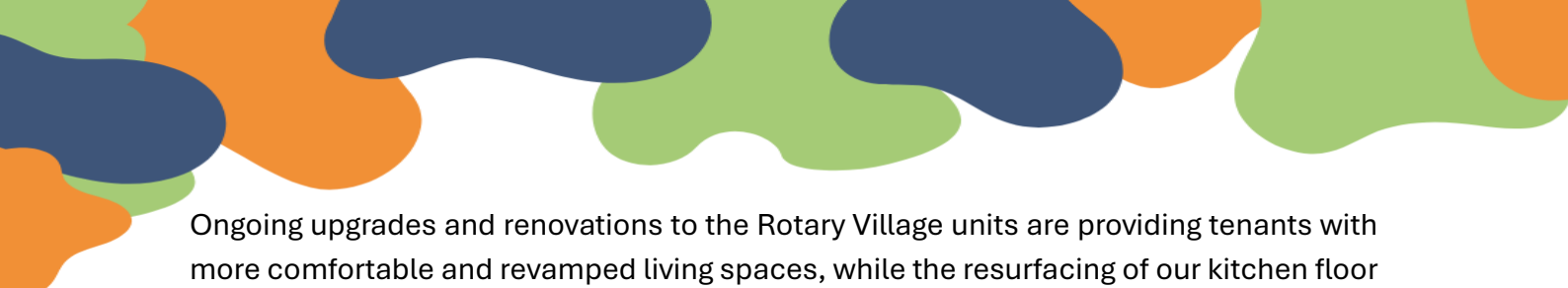
Our continued partnership with the Lantern Alliance has played a pivotal role in enhancing our approach to resident nutrition, meal quality, and the overall dining experience. Through this collaboration, we have implemented evidence-based practices that elevate the nutritional value and variety of meals, while also improving the social and sensory aspects of dining for our residents. This partnership has been particularly important in addressing the strengthened Aged Care Quality Standards, which now include a dedicated focus on Food and Nutrition.

These improvements reflect our commitment to maintaining the highest standards of care, ensuring that food and nutrition are key components of our holistic approach to resident health. By prioritising both the quality and experience of dining, we are contributing to the overall physical, emotional, and social well-being of our residents, in full alignment with the new regulatory standards.

Recently we appointed a Dementia Support Consultant who collaborates closely with our teams in the memory support wings, bringing specialised expertise to enhance dementia care. Plans are underway to establish a Dementia Café support group, offering a welcoming space for carers and individuals living with dementia to connect, share experiences, and receive support. The Dementia Support Consultant will serve as a valuable resource across our community, providing guidance, education, and compassionate support for residents, families, and staff alike.

Key Projects, Developments & Future Plans

Murroona Gardens continues to invest in key projects and upgrades to enhance the quality of life for our residents and ensure our facilities meet the highest standards.



Ongoing upgrades and renovations to the Rotary Village units are providing tenants with more comfortable and revamped living spaces, while the resurfacing of our kitchen floor currently nearing completion will improve safety and efficiency for our catering staff. The recent installation of solar panels is another step toward a more sustainable future, helping to reduce our environmental footprint and lower operational costs.

Murroona Gardens is proud of its close working relationship with Bowen Hospital, particularly through our involvement in the Frail Aged Nurse Practitioner (FANPS) steering group and recruitment process. This collaboration culminated in the appointment of a dedicated Nurse Practitioner who began her role in August this year.

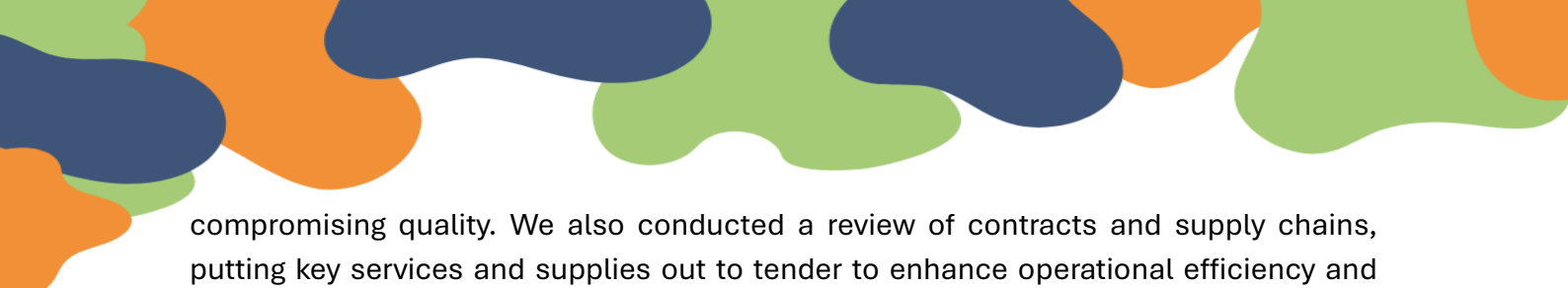
Murroona Gardens recently hosted the launch of the Frail Aged Nurse Practitioner Service (FANPS), marking a significant milestone in aged care support for our region. This event brought together key stakeholders, with representatives from Mackay Hospital and Health Services, Mackay Primary Health Network, Geriatric Care Australia, and local service providers were in attendance. The launch showcased the commitment of Murroona Gardens and our partners to innovating aged care delivery, especially in light of the current General Practitioner shortage locally. The FANPS team, led by our recently appointed Nurse Practitioner, will play a crucial role in enhancing care coordination and providing specialised support for our frail-aged community.

Looking ahead, we are excited about the Master Plan developed in collaboration with Paynters, focusing on the adoption of the Small House Model for dementia care. This innovative model is designed to create a more home-like, nurturing environment for residents living with dementia, enabling them to experience greater independence, comfort, and personal connection. We eagerly anticipate the outcome of our grant application for stage one of this project, which, if successful, will mark a transformative step forward in our dementia care services. These future-focused projects underscore our ongoing commitment to delivering exceptional care and amenities for our residents, ensuring Murroona Gardens remains a leader and provider of choice in our region.

Financial Sustainability and Strategic Planning

In the 2023-2024 financial year, Murroona Gardens remained dedicated to addressing the financial disparities between the rising costs of delivering high-quality aged care and the limitations of government funding. Increased scrutiny and transparency requirements across the sector have emphasized the need for robust financial management and accountability. The demand for aged care services is growing, and with it, the need for resources to maintain compliance with regulatory standards. This climate has underscored the importance of a proactive and strategic approach to financial planning.

To meet these challenges, we implemented a multi-faceted financial strategy. This included actively pursuing additional grants and funding sources to support our operations, allowing us to continue providing person-centered care without



compromising quality. We also conducted a review of contracts and supply chains, putting key services and supplies out to tender to enhance operational efficiency and achieve better value for our investments.

Balancing financial constraints with the commitment to quality care remains a core focus for Murroona Gardens. Navigating the regulatory complexities while meeting the needs of residents and clients requires ongoing investment in resources, workforce development, and infrastructure. We aim to ensure that our financial planning not only supports compliance and sustainability but also facilitates continuous service improvements.

Looking ahead, we are committed to building a financially sustainable foundation that allows us to meet the evolving standards in aged care. Our management team will prioritize transparent and accountable financial practices to strengthen community trust and ensure we can continue supporting the well-being of our residents and fulfilling our mission as a trusted care provider.

Home Care Services and Accreditation

In February 2024, Murroona Gardens underwent a rigorous accreditation audit of our Home Care services—undoubtedly one of the most challenging accreditation processes we have faced. During the audit, areas of non-compliance were identified, particularly in relation to risk management. While these findings were concerning, they also provided an opportunity for critical reflection and improvement. We immediately undertook significant corrective actions to address the deficits, focusing on strengthening our risk management frameworks to ensure greater oversight and safety for our clients.

This experience has led to a more clinically focused approach within our Home Care services. We have enhanced our emphasis on comprehensive risk assessments and proactive care planning, enabling us to identify and mitigate potential health and wellbeing risks more effectively. This shift ensures that client safety remains at the forefront of everything we do, and that our services align more closely with the growing regulatory demands and quality expectations of the aged care sector.

Despite the challenges, the audit process also highlighted the exceptional feedback from our Home Care clients. Their responses underscored the kindness, professionalism, and commitment to person-centred care consistently demonstrated by our Home Care team. This recognition serves as a testament to the dedication and compassion of our Home Care team, who continue to uphold the high standards of care that Murroona Gardens is known for. Through this experience, we have emerged stronger, with a renewed focus on providing safe, personalised, and responsive care to our clients.

Looking Ahead: Aged Care Reforms and Home Care Future

As we look to the future, the upcoming regulatory reforms and changes to home care management and budgeting will significantly influence how we deliver services into 2025. Designed to elevate care quality and safety, these reforms will require enhanced clinical oversight, improved documentation, and a strengthened commitment to client-centred care.

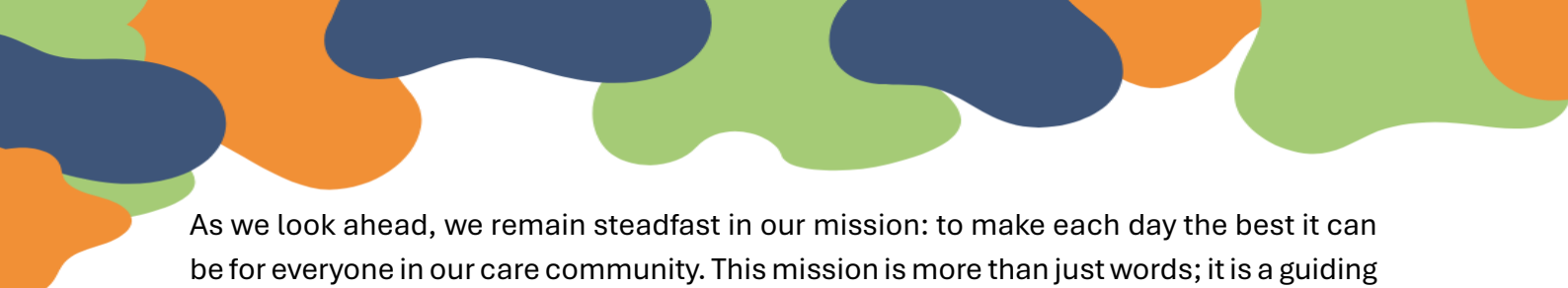
A key change is the shift toward greater client control over their care package funds. Under the new guidelines, clients will have a more active role in managing their care packages, empowering them to allocate funds according to their evolving needs and preferences. This client-centred approach promotes a more personalised care experience, allowing individuals to make informed decisions that best suit their circumstances.

From a provider's perspective, Murroona Gardens will be tasked with offering clear, detailed financial statements, ensuring clients understand exactly where their funds are being spent. This enhanced transparency has intent to help clients gain better insight into the cost of services and maximise the value of their care packages. Additionally, stricter regulations around unspent funds will require providers to implement more rigorous budgeting practices, ensuring that unused funds are managed in a way that aligns with clients' care goals while avoiding large, unutilised balances.

While these changes bring benefits such as financial clarity and client empowerment, they also introduce new responsibilities for providers. Murroona Gardens will need to invest in upgraded administrative processes, team member training, and systems to meet these requirements. This shift will demand meticulous financial reporting and budget management, ensuring compliance with the new reforms while continuing to deliver high-quality care.

In the long term, these reforms are expected to improve outcomes in home care by giving clients more control over their care and ensuring that their funds are used effectively. For Murroona Gardens, this presents an opportunity to deepen our commitment to person-centred care while adapting to a changing regulatory landscape, ensuring that we continue to be a trusted provider in the community.

In closing, we extend our sincere thanks to our dedicated teams across all areas, whose commitment has been instrumental in overcoming the challenges of the past year. We also want to express our heartfelt gratitude to our Board members. Your strategic guidance and unwavering support have been crucial in navigating the complexities of our environment, allowing us to adapt and innovate in response to changing needs. Your commitment to our vision for Murroona Gardens helps us remain focused on building a strong, sustainable future for our residents and workforce alike.



As we look ahead, we remain steadfast in our mission: to make each day the best it can be for everyone in our care community. This mission is more than just words; it is a guiding principle that drives our actions and decisions every day. By delivering high-quality care and fostering a safe, supportive environment, we aim to honour our commitment to each resident, their families, and our staff. Together, we will continue to create a nurturing atmosphere that promotes dignity, respect, and joy for all we serve.

Megan Murray, General Manager/Director of Nursing



Jodie Masunu, Operations Manager



Sally Vico, Executive Support Manager



MURROONA GARDENS ANNUAL INSIGHT 2023/24

VALUABLE LEARNINGS AND PROGRESS: BUILDING ON OUR EXPERIENCES TO SHAPE A BRIGHTER FUTURE

CURRENT MURROONA GARDENS RESIDENTS:

NINETY FIVE



TOTAL HOME CARE CLIENTELE:

37



KEY DATES 2023/24

- JULY 23**
Q1 DATA SUBMISSION - Q4
Q1 QUARTER 1 COMMENCES
24/7 REGISTERED NURSE
REQUIRED ONSITE
- OCTOBER 23**
ACQSC OBSERVED AN
INCREASE IN BOTH CARE AND
RN MINUTES
Q1 DATA SUBMISSION - Q1
Q1 QUARTER 2 COMMENCES
- JANUARY 24**
Q1 DATA SUBMISSION - Q2
Q1 QUARTER 3 COMMENCES
- APRIL 24**
Q1 DATA SUBMISSION - Q3
Q1 QUARTER 4 COMMENCES
ROUND TWO - BLUESTONE
TRAINEE'S COMMENCE

UPCOMING DATES FY 24/25

- JULY 24**
Q2 DATA SUBMISSION - Q4
Q1 QUARTER 1 COMMENCES
- AUGUST 24**
YARNING CIRCLE OPENING

OCCUPANCY

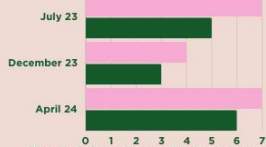
TOTAL AVERAGE 2024
OCCUPANCY:



86%

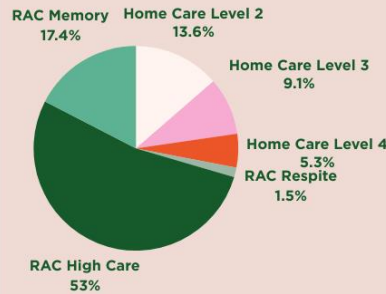


ADMISSIONS VS. DISCHARGES



The total number of admissions (pink) per month against the total number of discharges (green).

CARE SERVICES PROVIDED



The total percentage of care level and services provided to all current Murroona Gardens Clients summarised into a pie chart.

Megan Murray
DON/GENERAL MANAGER

Jodie Masunu
OPERATIONS MANAGER

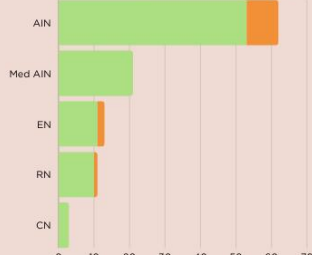
Sally Vico
EXECUTIVE SUPPORT MANAGER

Mitchell Wright
CATERING MANAGER

Andrew Peebles
MAINTENANCE MANAGER

Fiona Barty
HOME CARE MANAGER

WORKFORCE



Clinical Workforce in RAC (Green) and Home Care (Orange).



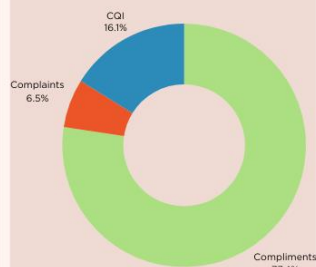
Non-Clinical Workforce in RAC (Green) and Home Care (Orange).

MURROONA GARDENS STAR RATING



Murroona Gardens Aged Care Quality and Safety Commission Star Rating by NQIP Quarter.

FEEDBACK DATA



HOME CARE CLIENT TREND 2023/24



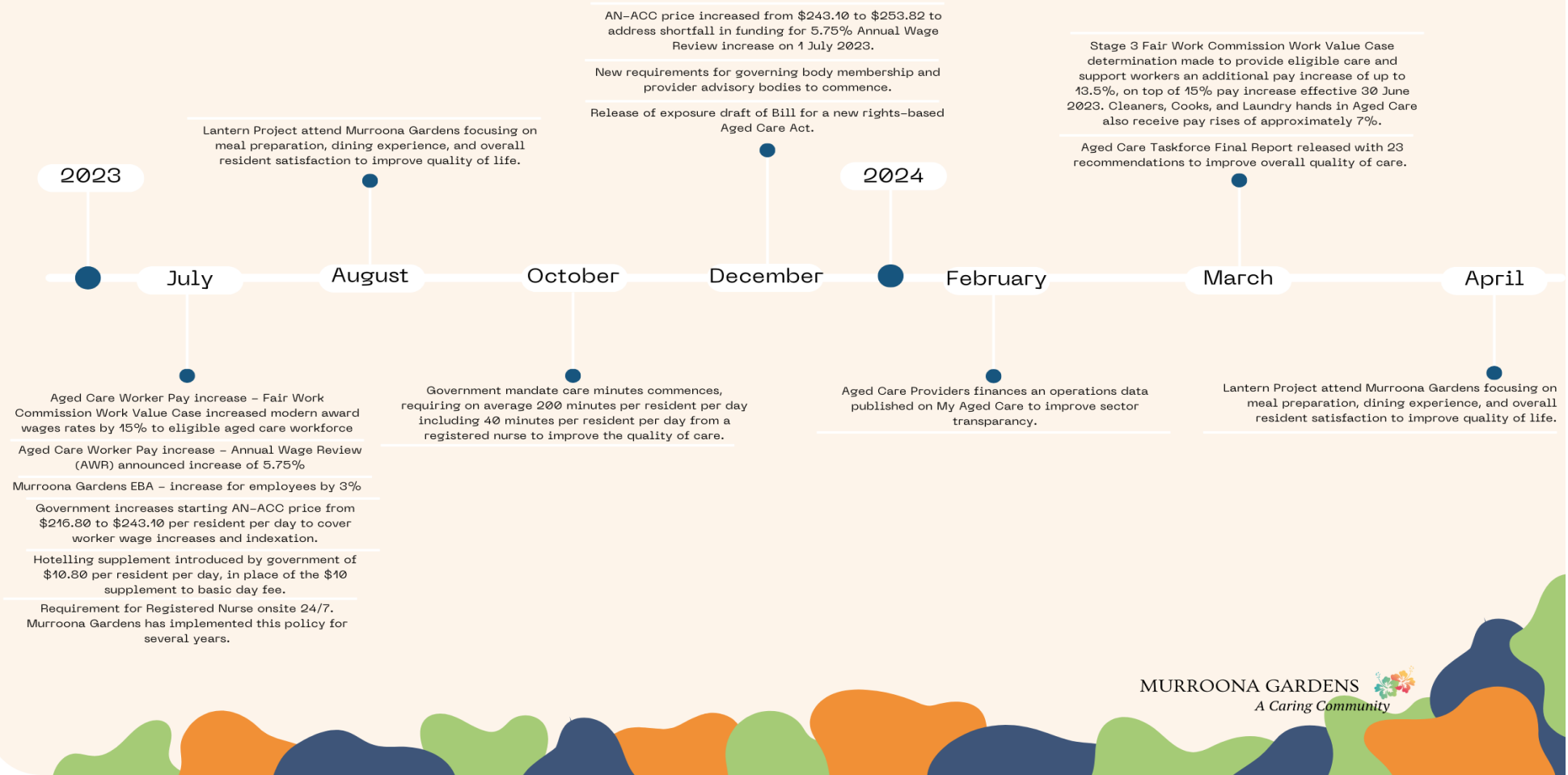
The total number of Home Care clients bi-monthly extrapolated onto a graph.



FY 2023/24

Timeline

This timeline highlights the government regulatory changes and key Murroona Gardens events that occurred in the Financial Year.



MURROONA GARDENS
A Caring Community

TREASURER'S REPORT

I present the audited financial statements for the year ended 30 June 2024.

Aged Care continues to be a financial challenge for standalone not for profit centres, especially in regional areas. The shortage of RNs Australia wide makes compliance with nurse minute requirements expensive as we are reliant on Agency nurses when they are available. Further Royal Commission requirements were introduced in October 2024. An increase in staff pay comes into effect from January 2025 and will be phased in by the government. While this increase is overdue, the government does not compensate us for the accrued employee entitlements. The effect of the changes makes it more difficult to meet compliance deadlines and daily operations.


Changes to the Aged Care Act come in to effect on 1 July 2025. These changes increase the payments charged to residents and increase the maximum value of RADs to \$750,000. As well, centres will be able to deduct 2% annually from the RADs balance for a maximum of 3 years.

We need to be prepared to act in accordance with these changes to maximise our cash flow requirements. In relation to this we have just completed a valuation of our facility. While this will give our bank, insurers and auditors comfort; it provides us with ability to set up a finance facility to assist with capital repayments and minimise our insurance premium.

The positive result for the year is a credit to the diligence of our staff and their work commitment through the whole year. They are all to be commended.

Summary of our financial results are as follows:

Total Operating Revenue	\$15,933,125	This is up \$2,015,965 on last year mainly due to compensation for the fair value wages increase and the expansion of our Home Care services.
Profit for the year	\$182,747	This is down on last year by \$306,139.



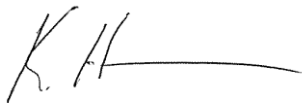
Our wages were up by \$1.8m on last year due work value case and our EBA. Insurance is up by \$40,000, some 9.8% and WorkCover is up by \$57,000, some 26.4%.

Our cash on hand continues to be strong, thanks to our RADs deposits and our solar system was switched on in April and is providing measurable savings.

Our net asset position continues to be strong. We show net assets at cost in excess of \$20m at 30 June 2024. Our independent valuation of 6 October 2024 states a major reduction in this value. The valuation figure is \$12.3m plus RADs deposits held. At the time of valuation these were \$2.54m and currently sit at \$5.51m. This is a very strong position for the Society and gives confidence to the Board in going forward to increase the number of memory support units available for our local community.

I move the audited financial statements for the Society for the year ended 30 June 2024 be accepted.

Thank you,



Kris Hansen

Treasurer

OUR VISION

To enhance the quality of life for the people in our care

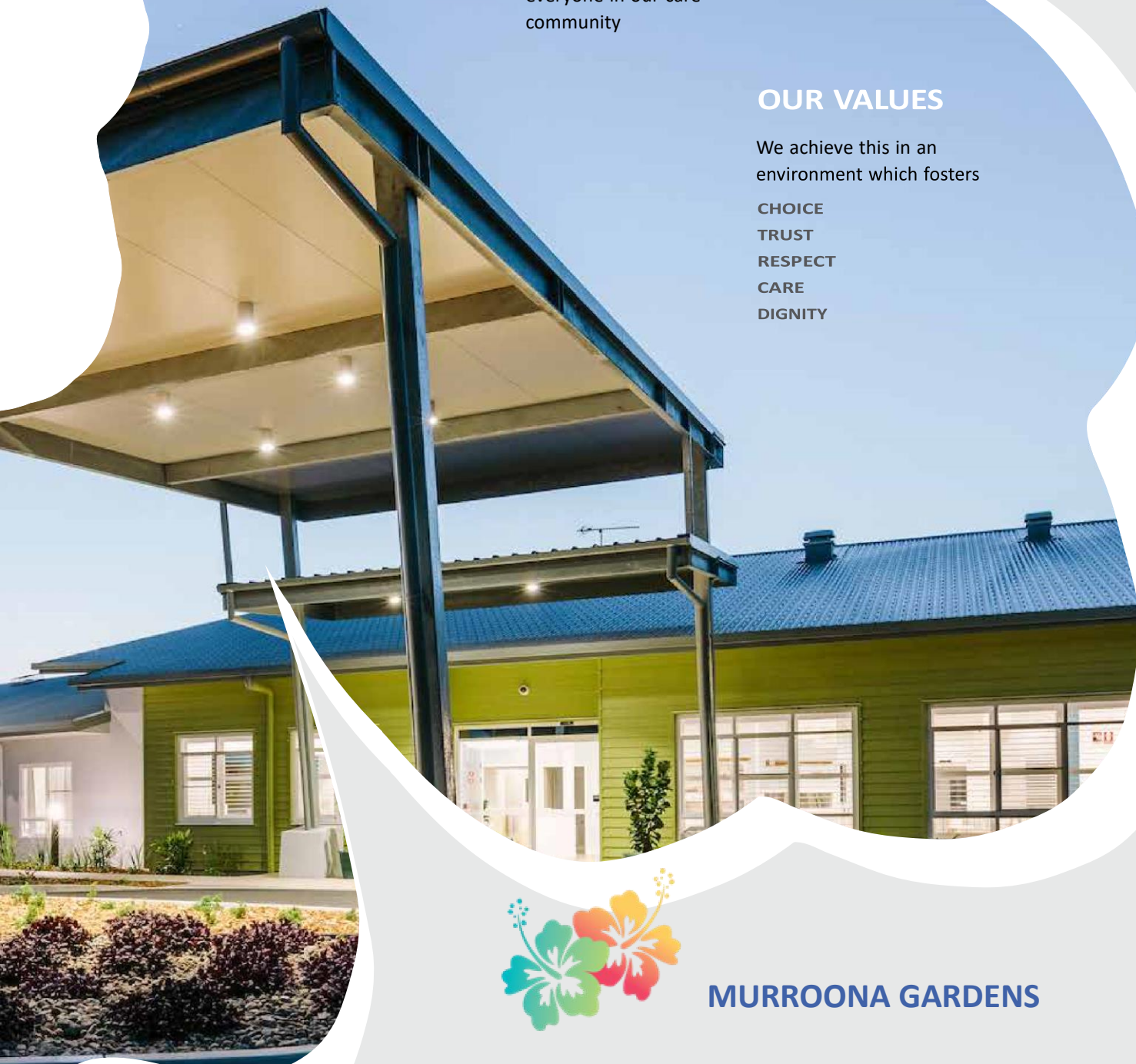
OUR MISSION

To make each day the best it can be for everyone in our care community

OUR VALUES

We achieve this in an environment which fosters

CHOICE
TRUST
RESPECT
CARE
DIGNITY



MURROONA GARDENS

STRATEGIC PLAN

2022 - 2025



FOCUS ON OUR FUTURE WORKFORCE

Murroona Gardens will continue to invest in its workforce ensuring the right structure and the right people are delivering our strategic initiatives.



RIGHT STRUCTURES

Murroona Gardens will ensure we have the right legal, governance and organisational structures to support our growth strategy and strategic initiatives.



GROWTH & DEVELOPMENT

Murroona Gardens will focus on expanding its aged care and complementary services across a continuum of care; from care at home to end of life care, growing into a regional provider.



ENHANCE OUR ACCOMMODATION OPTIONS

Murroona Gardens will continue to implement the Master Site Plan with a focus on upgrading the hostel and independent living units ensuring we have contemporary accommodation options for the current and future residents.



INVEST IN EFFICIENT OPERATING SYSTEMS

Murroona Gardens will have financial and operational systems that provide timely and accurate data, information and reports ensuring efficient operations and assist staff to complete their work.



ENGAGE OUR COMMUNITY

The Murroona Gardens brand will be widely known and recognised as a committed community owned organisation supporting the ageing community of the Bowen region with quality care and accommodation options.



AUDITED FINANCIALS

Bowen Old People's Home Society

ABN: 79 672 174 943

Financial Statements

For the Year Ended 30 June 2024

Bowen Old People's Home Society

ABN: 79 672 174 943

Contents

For the Year Ended 30 June 2024

	Page
Financial Statements	
Directors' Report	1
Statement of Profit or Loss and Other Comprehensive Income	2
Statement of Financial Position	3
Statement of Changes in Equity	4
Statement of Cash Flows	5
Notes to the Financial Statements	6 - 18
Directors' Declaration	19
Independent Auditor's Report	20 - 22

Bowen Old People's Home Society

ABN: 79 672 174 943

Directors' Report

30 June 2024

The directors present their report on Bowen Old People's Home Society for the financial year ended 30 June 2024.

1. General information

Information on directors

The names of each person who has been a board member during the year and to the date of this report are:

Daivd Nebauer (Chairperson)

Bruce Hedditch (Vice Chairperson)

Christine Coventry (Secretary)

Kris Hansen (Treasurer)

Dr Michael Reinke

Adrian Tilney

Brian Menzies

Helen Woodhouse

Ruth Morton

Karen Lavaring

Claire Mitchell-Must

Principal activities

The principal activities of the society during the financial year were to provide a well established and highly respected Aged Care Facility that provides high care, low care, respite, extra services, independent living units and diversional therapy and day therapy activities.


Review of operations

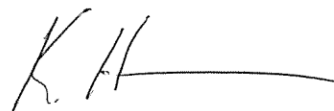
The surplus of the Society amounted to \$ 182,747.

Significant changes

No significant changes in the Society's state of affairs occurred during the financial year.

Signed in accordance with a resolution of the Board of Directors:

Director: 
Daivd Nebauer (Chairperson)

Director: 
Kris Hansen (Treasurer)

Dated this 28 day of October 2024

Bowen Old People's Home Society

ABN: 79 672 174 943

Statement of Profit or Loss and Other Comprehensive Income
For the Year Ended 30 June 2024

		2024	2023
	Note	\$	\$
Revenue	2	15,933,125	13,917,160
Expenditure			
Finance costs	3	(727,381)	(684,788)
Auditors' remuneration		(19,226)	(15,800)
Depreciation and amortisation expense		(190,335)	(200,865)
Employee costs		(10,879,980)	(8,937,448)
Other operating expenses	3	(3,933,456)	(3,589,373)
Surplus before income tax		182,747	488,886
Income tax expense		-	-
Surplus for the year after income tax	3	182,747	488,886
Other comprehensive income		-	-
Total comprehensive income for the year		182,747	488,886

The accompanying notes form part of these financial statements.

Bowen Old People's Home Society

ABN: 79 672 174 943

Statement of Financial Position

As at 30 June 2024

	Note	2024 \$	2023 \$
Assets			
Current assets			
Cash and cash equivalents	4	3,482,221	2,270,939
Trade and other receivables	5	133,703	(51,412)
Total current assets		<u>3,615,924</u>	<u>2,219,527</u>
Non-current assets			
Property, plant and equipment	6	29,634,784	29,526,934
Total non-current assets		<u>29,634,784</u>	<u>29,526,934</u>
Total assets		<u><u>33,250,708</u></u>	<u><u>31,746,461</u></u>
Liabilities			
Current liabilities			
Trade and other payables	7	652,427	451,104
Borrowings	8	-	179,087
Employee benefits	9	1,441,362	1,289,075
Contract and other financial liabilities	10	8,654,070	7,753,811
Total current liabilities		<u>10,747,859</u>	<u>9,673,077</u>
Non-current liabilities			
Borrowings	8	1,932,703	1,685,986
Total non-current liabilities		<u>1,932,703</u>	<u>1,685,986</u>
Total liabilities		<u><u>12,680,562</u></u>	<u><u>11,359,063</u></u>
Net assets		<u><u>20,570,147</u></u>	<u><u>20,387,400</u></u>
Equity			
Retained surplus	11	<u>20,570,147</u>	<u>20,387,400</u>
Total equity		<u><u>20,570,147</u></u>	<u><u>20,387,400</u></u>

The accompanying notes form part of these financial statements.

Bowen Old People's Home Society

ABN: 79 672 174 943

Statement of Changes in Equity
For the Year Ended 30 June 2024

2024

	Retained Surplus	Total
	\$	\$
Balance at 1 July 2023	20,387,400	20,387,400
Surplus for the year	182,747	182,747
Balance at 30 June 2024	<u>20,570,147</u>	<u>20,570,147</u>

2023

	Retained Surplus	Total
	\$	\$
Balance at 1 July 2022	19,898,514	19,898,514
Surplus for the year	488,886	488,886
Balance at 30 June 2023	<u>20,387,400</u>	<u>20,387,400</u>

The accompanying notes form part of these financial statements.

Bowen Old People's Home Society

ABN: 79 672 174 943

Statement of Cash Flows
For the Year Ended 30 June 2024

	2024	2023
Note	\$	\$
Cash flows from operating activities		
Receipts from customers	15,650,474	13,822,594
Payments to suppliers and employees	(15,206,433)	(13,203,429)
Interest received	47,718	42,344
Net cash provided by/(used in) operating activities	12 <u>491,759</u>	<u>661,509</u>
Cash flows from investing activities:		
Payments for property, plant and equipment	<u>(298,185)</u>	(103,196)
Net cash provided by/(used in) investing activities	<u>(298,185)</u>	(103,196)
Cash flows from financing activities:		
Repayment of borrowings	67,630	(106,724)
Bond/RAD holdings	<u>950,078</u>	(1,283,427)
Net cash provided by/(used in) financing activities	<u>1,017,708</u>	(1,390,151)
Net increase/(decrease) in cash and cash equivalents held	1,211,282	(831,838)
Cash and cash equivalents at beginning of year	<u>2,270,939</u>	3,102,777
Cash at end of financial year	4 <u><u>3,482,221</u></u>	<u><u>2,270,939</u></u>

The accompanying notes form part of these financial statements.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

The financial statements covers Bowen Old People's Home Society as an individual entity. Bowen Old People's Home Society is a not-for-profit incorporated association, incorporated under the Religious Educational and Charitable Institutions Act 1861, and is constituted under the letter's patents used under the Act. The incorporation of the Society was entered on record in the register of Patents No.33 on the 27th of October 1977. The Society is registered and domiciled in Australia and operating pursuant to the *Australian Charities and Not-for-Profits Commission Act 2012*.

The principal activities of the Society for the year ended 30 June 2022 were care of aged and frail in a safe, secure and homelike environment.

New or Amended Accounting Standards and Interpretations adopted

The Society has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period. Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

Basis of preparation

These general purpose financial statements have been prepared in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and Australian Accounting Standards and Interpretations of the Australian Accounting Standards Board ('AASB'). The entity is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar. Where required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year. Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

Current and non current classification

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the Society's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realized within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the Society's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or either is no unconditional right to defer the settlement of the liability for at least 12 months after the period. All other liabilities are classified as non-current.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(a) Revenue and other income

The Society recognises revenue from aged care and home care services over time as performance obligations are satisfied, which is as the services are rendered, primarily on a daily or monthly basis. Revenue arise from discretionary and non-discretionary services, as agreed in a single contract with the resident.

Under AASB 15, bond retention fees are recognised over the expected length of stay of the resident. The expected length of stay of a resident is estimated based on historical tenure data.

Aged care and home care

The society recognises revenue from aged care and home care services over time as performance obligations are satisfied, which is as the services are rendered, primarily on a daily or monthly basis. Revenue arises from discretionary and non-discretionary services, as agreed in a single contract with the resident.

Under AASB 15, bond retention fees are recognised over the expected length of stay of the resident. The expected length of stay of a resident is estimated based on historical tenure data.

Retirement living

The Society recognises revenue from retirement living services over time as performance obligations are satisfied, which is as the services are rendered. Revenue arises from deferred management fees and short term rentals, as agreed in a single contract with the resident. Revenue from deferred management fees is recognised over the expected length of stay of the resident. The expected length of stay of the resident is based on historical tenure data. The difference between revenue recognised and contractual deferred management fees earned will be recognised as Deferred Revenue within Trade and Other Payables.

Revenue from short term rentals is recognised on a daily basis as services are provided.

Government revenue

Government revenue reflects the Society's entitlement to revenue from the Australian Government based upon the specific care and accommodation needs of the individual resident. Government revenue comprises of basic subsidy amounts calculated in accordance with the Aged Care Funding Instrument, accommodation supplements, funding for short term 'respite' residents and other Government incomes. Revenue is recognised over time as services are provided. Funding claims are submitted/ updated daily and Government revenue is usually payable within approximately one month of services having been performed. Government funding received in advance for services being performed is included in Fees received in advance.

Resident basic daily fee revenue

Residents are charged a basic daily fee as contribution to the provision of care and accommodation. The quantum of resident basic daily fee is regulated by the Government and typically increases in March and September each year. Resident basic daily fees revenue is recognised over time as services are provided. Residents are invoiced on a monthly basis.

Other operating revenue

Other operating revenue comprises rental income, aged care bond retention amounts and other sundry revenue. Revenue is recognised over time as the services are provided. Residents are typically invoiced on a monthly basis.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(a) Revenue and other income

Interest revenue

Interest is recognised using the effective interest method.

(b) Income Tax

The Society is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(c) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payable are stated inclusive of GST. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the statement of financial position.

Cash flows in the statement of cash flows are included on a gross basis, except where the amount of GST component of investing and financing activities, which are disclosed as operating cash flows.

(d) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short term borrowings in current liabilities in the statement of financial position.

(e) Trade and other receivables

Trade and other receivables include amounts due from customers for goods sold and services performed in the ordinary course of business. Receivables expected to be collected within 12 months of the end of reporting period are classified as current assets. All other receivables are classified as non-current assets.

Trade and other receivables are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment. Refer to Note 1 (j) for further discussion on the determination of impairment loss.

(f) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment loss. In the event the carrying amount of plant and equipment is greater than its estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognized either in the profit and loss or as a revaluation decrease if the impairment losses relate to a revalue asset. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(g) for details of impairment).

Items of property, plant and equipment acquired for nil to normal consideration has been recorded at the acquisition date fair value.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(f) Property, plant and equipment

Land and buildings

Land and buildings are measured at cost, which the Directors believe is a reasonable valuation and have not been depreciation.

Plant and equipment

Plant and equipment are measured using the cost model.

Depreciation

Property, plant and equipment, excluding freehold land and buildings, is depreciated on a reducing balance basis over the assets useful life to the Society, commencing when the asset is ready for use. The directors have determined to not depreciate buildings.

Leased assets and leasehold improvements are amortised over the shorter of either the unexpired period of the lease or their estimated useful life.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
General plant, furniture & fittings	10% - 50%
Motor vehicles	10%
Medical equipment	10%
Nursing home plant, furniture & fittings	10% - 28%
Jacaranda plant, furniture & fittings	10%
Computer software	10%
Hostel plant, furniture & fittings	10%
Rotary village plant, furniture & fittings	10% - 30%
Day therapy centre plant, furniture & fittings	7.5% to 40%
Office furniture & fittings	10% - 50%
Kitchen equipment	10% - 20%
Phone system	10%

The assets' residual values and useful lives are reviewed and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing net proceeds with the carrying amount. These gains and losses are recognised in profit or loss when the item is derecognised. When revaluation assets are sold, amounts included in the revaluation surplus relating to the asset are transferred to retained surplus.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(g) Impairment of non-financial assets

At the end of each reporting period, the Society assesses whether there is any indication that an asset must be impaired. The assessment will consider both external and internal sources of information. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of that asset, being the higher of the asset's fair value less cost of disposal and its value-in-use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is immediately recognised in profit or loss.

Where the future economic benefits of the asset are not primarily dependent upon the asset's ability to generate new cash inflows and where the entity would, if deprived of the asset, replace its remaining future economic benefits, value in use is determined as the depreciated replacement cost of an asset.

Where it is not possible to estimate the recoverable amount of an individual asset, the Society estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

(h) Trade and other payables

Trade and other payables represent the liability for goods and services received by the entity that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

Contract liabilities

Contract liabilities represent the Society's obligation to transfer goods or services to a customer and are recognised when a customer pays consideration, or when the Society recognises a receivable to reflect its unconditional right to consideration (whichever is earlier) before the Society has transferred the goods or services to the customer.

(i) Other financial liabilities

Refundable accommodation deposits and accommodation bonds are non-interest bearing deposits made by aged care facility residents made to the entity upon their admission. Refundable accommodation deposits are measured at their principal amount less any other amounts deducted from the deposit at the election of the resident. Accommodation bonds are measured at the principal amount net of any retentions or any other amounts deducted from the bond at the election of the resident.

(j) Operating lease income

Leases in which the Society is a lessor

Contracts with customers (residents) contain provisions for accommodation, use a common area/facilities for provision of care and other services. The Society has concluded that its contractual arrangements relating to the provision of residential aged care and retirement living accommodation are an operating lease pursuant to AASB 16, being the exclusive right to the use of a room/unit by the resident.

For residential aged care accommodation arrangements where the resident has elected to pay a RAD or Bond, the Society receives a financial benefit, being non-cash consideration, in the form of an interest free loan.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(j) Operating lease income

On adoption of AASB 16 the fair value of this non-cash consideration is required to be recognised as income (to reflect the interest free loan financing benefit received on RADs and Bonds) and, correspondingly, interest expense (to record the financial liability associated with RADs and Bonds at fair value) with no net impact on surplus or deficit.

The application of AASB 16 for the year has been calculated based on:

- Monthly average RAD / Bond balances;

- Interest rate equal to the Maximum Permissible Interest Rate (MPIR) which is a government set interest rate to calculate the Daily Accommodation Payment to applicable residents.

The Society's Statement of Profit or Loss and Other Comprehensive Income presents income described as operating leases income and an additional Finance Cost (i.e. interest expense) that result in an overall \$nil impact on the net surplus/deficit for the year.

(k) Financial instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the Society commits itself to either purchase or sell the asset (i.e. trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs except where the instrument is classified "at fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately.

Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method, or cost.

Impairment

A financial asset (or group of financial assets) are deemed to be impaired if, and only if, there is objective evidence of impairment as a result of once or more events (a "loss event") having occurred, which has an impact on the estimated future cash flows of the financial asset (s).

Derecognition

Financial assets are derecognised when the contractual right of receipt of cash flows expires or the asset is transferred to another party, whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including transfer of noncash or liabilities assumed, is recognised on profit or loss.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

1. Summary of Material Accounting Policy Information

(l) Employee benefits

Provision is made for the Society's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the nominal value. Changes in the measurement of the liability are recognised in the profit and loss. Employee benefits are presented as current liabilities in the statement of financial position if the Society does not have an unconditional right to defer settlement of the liability for at least 12 months after the reporting date.

(m) Segment reporting

The Society operates solely in one business and geographical segment, being Residential Aged Care.

Critical accounting estimates and judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates. The significant estimates and judgements made have been described below.

Key estimates - impairment of receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

Key estimates - Estimation of useful lives of assets

The Society determines the estimated useful lives and related depreciation and amortisation charges for its property, plant and equipment and finite life intangible assets. The useful lives could change significantly as result of technical innovations or some other event. The depreciation and amortisation charge will increase where the useful lives are less than previously estimated, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or written down.

Key estimates - Performance obligations under AASB 15

To identify performance obligations under AASB 15, the promise must be sufficiently specific to be able to determine when the obligation is satisfied. Management exercises judgement to determine whether the promise is sufficiently specific by taking into account any conditions specified in the arrangement, explicit or implicit, regarding the promised goods or services. In making this assessment, management includes the nature/type, cost/value, quantity and the period of transfer related to the goods or services promised.

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

Critical accounting estimates and judgments

Key estimates - Impairment of property plant and equipment

The Society assesses impairment at the end of each reporting year by evaluating conditions specific to the entity that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

2. Revenue and other income

	2024	2023
	\$	\$
Commonwealth subsidies	9,969,464	8,396,853
Other day therapy	15,825	12,277
Provider services	844,652	590,291
Residential care	3,026,219	2,848,772
Rotary village income	863,751	814,074
Subcontracted services	180,264	107,108
Donations	15,464	78,572
Grants	220,088	243,087
Interest received	47,718	42,344
Other revenue	101,435	191,188
Operating lease income	648,246	592,594
Total revenue and other income	15,933,126	13,917,160

3. Result for the year

The result for the year was derived after charging / (crediting) the following items:

	2024	2023
	\$	\$
Finance costs		
Interest expense - bonds/RADS	-	592,594
Interest expense - borrowings	727,381	92,194
	727,381	684,788
Other operating expenses		
Property expenses	449,162	400,162
Repairs and maintenance	467,967	327,895
Motor vehicle costs	32,195	28,152
Consultancy fees	13,262	48,628
Administration costs	839,042	830,215
Food	595,174	600,345
Housekeeping & cleaning	886,374	782,132
Resident costs	471,892	460,320
CDC expenses	178,388	111,524
	3,933,456	3,589,373

Bowen Old People's Home Society

ABN: 79 672 174 943

**Notes to the Financial Statements
For the Year Ended 30 June 2024**

4. Cash and cash equivalents

	2024	2023
	\$	\$
Cash at bank	3,479,930	1,247,709
Cash on hand	2,400	2,400
Deposits at call	-	1,017,789
Other cash and cash equivalents	(109)	3,041
	<u>3,482,221</u>	<u>2,270,939</u>

5. Trade and other receivables

	2024	2023
	\$	\$
Current		
Client care sundry debtors	897	1,506
Govt subsidy/grant receivable	-	(30,442)
GST receivables	35,700	27,300
Resident trading expenses	(4,894)	-
Trade receivables	101,964	(49,776)
Bond/RADs receivable	36	-
	<u>133,703</u>	<u>(51,412)</u>

6. Property, plant and equipment

	2024	2023
	\$	\$
Land and Buildings		
Hostel	2,195,648	2,014,744
Land ex West street	185,698	185,698
Nursing home	21,089,199	21,089,199
Roadworks	178,136	178,136
Rotary village	4,052,198	4,052,198
Sewerage	53,040	53,040
Sheds	95,865	95,865
Total land and buildings at cost / directors' valuation	<u>27,849,784</u>	<u>27,668,880</u>

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

6. Property, plant and equipment

	2024	2023
	\$	\$
Plant and equipment		
General plant, furniture & fittings		
At fair value	579,023	579,023
Accumulated depreciation	<u>(394,193)</u>	<u>(373,559)</u>
	<u>184,830</u>	<u>205,464</u>
Motor vehicles		
At cost	314,948	314,948
Accumulated depreciation	<u>(146,086)</u>	<u>(127,324)</u>
	<u>168,862</u>	<u>187,624</u>
Medical equipment		
At cost	43,261	43,261
Accumulated depreciation	<u>(33,430)</u>	<u>(32,337)</u>
	<u>9,831</u>	<u>10,924</u>
Nursing home plant, furniture & fittings		
At cost	1,998,685	1,929,877
Accumulated depreciation	<u>(1,087,633)</u>	<u>(992,899)</u>
	<u>911,052</u>	<u>936,978</u>
Jacaranda plant, furniture & fittings		
At cost	142,449	142,449
Accumulated depreciation	<u>(102,506)</u>	<u>(98,065)</u>
	<u>39,943</u>	<u>44,384</u>
Computer software		
At cost	198,203	186,723
Accumulated depreciation	<u>(160,192)</u>	<u>(156,070)</u>
	<u>38,011</u>	<u>30,653</u>
Hostel plant, furniture & fittings		
At cost	387,132	376,717
Accumulated depreciation	<u>(268,836)</u>	<u>(256,026)</u>
	<u>118,296</u>	<u>120,691</u>
Rotary village plant, furniture & fittings		
At cost	383,557	357,796
Accumulated amortisation	<u>(210,342)</u>	<u>(192,339)</u>
	<u>173,215</u>	<u>165,457</u>

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements

For the Year Ended 30 June 2024

6. Property, plant and equipment

	2024	2023
	\$	\$
Day therapy centre plant, furniture & fittings		
At cost	61,743	60,925
Accumulated depreciation	<u>(47,154)</u>	<u>(45,525)</u>
	<u>14,589</u>	15,400
Office furniture & fittings		
At cost	187,724	187,724
Accumulated depreciation	<u>(131,491)</u>	<u>(125,203)</u>
	<u>56,233</u>	62,521
Kitchen equipment		
At cost	149,641	149,641
Accumulated depreciation	<u>(86,238)</u>	<u>(79,167)</u>
	<u>63,403</u>	70,474
Phone system		
At cost	25,101	25,101
Accumulated depreciation	<u>(18,366)</u>	<u>(17,617)</u>
	<u>6,735</u>	7,484
Total plant and equipment	<u>1,785,000</u>	<u>1,858,054</u>
Total property, plant and equipment	<u>29,634,784</u>	<u>29,526,934</u>

7. Trade and other payables

	2024	2023
	\$	\$
Current		
Accrued government subsidy held over	85,701	-
Accrued wages	158,501	93,231
Home care subsidy clearing	<u>(52,957)</u>	-
Other payables	523	-
PAYG withholding payable	13,408	81,216
Resident refund payable	98,747	-
Superannuation payable	73,015	58,370
Trade creditors	<u>275,489</u>	<u>218,287</u>
	<u>652,427</u>	<u>451,104</u>

Bowen Old People's Home Society

ABN: 79 672 174 943

Notes to the Financial Statements
For the Year Ended 30 June 2024

8. Borrowings

	2024	2023
	\$	\$
Current		
Building loan - CBA	-	179,087
	-	179,087
Non-current		
Building loan - CBA	1,720,129	1,633,946
Other CBA finance	212,574	52,040
	<u>1,932,703</u>	<u>1,685,986</u>

9. Employee benefits

	2024	2023
	\$	\$
Current		
Provision for annual leave	769,124	696,221
Provision for personal carers leave	139,661	109,747
Provision for RDO + TOIL	81,071	73,815
Provision for superannuation on all leave	144,622	122,492
Provision for Long Service Leave	306,884	286,800
	<u>1,441,362</u>	<u>1,289,075</u>

10. Contract and other financial liabilities

	2024	2023
	\$	\$
Current		
Rotary village rent in advance	185,178	234,992
CDC Govt subs clearing	(24,315)	(24,310)
Bonds & RADs holding	8,493,207	7,543,129
	<u>8,654,070</u>	<u>7,753,811</u>

Bowen Old People's Home Society

ABN: 79 672 174 943

**Notes to the Financial Statements
For the Year Ended 30 June 2024**

11. Retained surplus

	2024	2023
	\$	\$
Retained surplus at the beginning of the financial year	20,387,400	19,898,514
Surplus for the year	182,747	488,886
Retained surplus at end of the financial year	20,570,147	20,387,400

12. Cash flow information

(a) Reconciliation of result for the year to cashflows from operating activities

	2024	2023
	\$	\$
Profit for the year	182,747	488,886
Non-cash flows in profit:		
- depreciation	190,335	200,865
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	(185,115)	125,094
- (increase)/decrease in other assets	-	38,056
- (increase)/decrease in contract liabilities	(49,819)	(215,372)
- increase/(decrease) in trade and other payables	201,323	(100,018)
- increase/(decrease) in provisions	152,288	123,998
Cashflows from operations	491,759	661,509

13. Contingencies

In the opinion of those charged with governance, the Society did not have any contingencies at 30 June 2024 (30 June 2023:None).

14. Related Parties

Related party transactions

There were no significant transactions with related parties during the current and previous financial year. Any transaction with members were on a normal arm's length commercial basis. Key management personnel consist of Board members that do not receive any remuneration and operate as unpaid volunteers.

Loans to/from related parties

There were no loans to or from related parties at the current and previous reporting date.

15. Statutory Information

The registered office of the association is:

PO Box 966, Bowen, Qld, 4805

The principal place of business is:

West Lane, Bowen, Qld, 4805

Bowen Old People's Home Society

ABN: 79 672 174 943

Directors' Declaration

In accordance with a resolution of the Directors of Bowen Old People's Home Society, the directors of the Registered Entity declare that, In the Directors' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- Presents fairly, the financial position of Bowen Old People's Home Society as at 30 June 2024 and its performance for the year ended on that date in accordance with Australian Accounting Standards and the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulations 2022*.

President 

Treasurer 

Dated 28 October 2024

Bowen Old People's Home Society**Independent Auditor's Report to the members of Bowen Old People's Home Society****Report on the Audit of the Financial Report****Qualified Opinion**

We have audited the financial report of Bowen Old People's Home Society, which comprises the statement of financial position as at 30 June 2024, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, except for the effects of the matter described in the *Basis for Qualified Opinion* section of our report, the financial report of Bowen Old People's Home Society is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2024 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Qualified Opinion

The Society's building assets in the are carried in the statement of financial position at a cost of \$27,483,181. The directors have stated that these buildings assets are not to be depreciated in the financial statements which constitutes a departure from the mandatory requirements of Australian Accounting Standards (AASB 116). The Society's records indicate that, had the directors included allowance for depreciation expense on its buildings, total expenses for the year would be significantly greater than the amount reported in the Statement of Profit or Loss and Comprehensive Income. As a result, the stated profit for the year is materially misstated. In our opinion an estimate of the quantum that depreciation expense is understated by is in the range at least \$274,000 (useful life 100 years) - \$549,000 (useful life 50 years). Increased depreciation expense would have reduced reported net profit, net assets and retained earnings by this amount.

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the ACNC act and, the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Bowen Old People's Home Society

Independent Auditor's Report to the members of Bowen Old People's Home Society

Responsibilities of Responsible Entities for the Financial Report

The directors of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Registered Entity's Constitution, the ACNC Act and is appropriate to meet the needs of the members. The director's responsibility also includes such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the Registered Entity or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Registered Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Registered Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Registered Entity to cease to continue as a going concern.

21

Bowen Old People's Home Society

Independent Auditor's Report to the members of Bowen Old People's Home Society

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Paul Hinton - CA
Director

28 October 2024

REMEMBERING 2023/2024

As we gather for this year's Annual General Meeting, we pause to honour and remember those residents who have passed away over the past year.

Each of them brought with them a wealth of unique stories, experiences, and perspectives enriching our lives and our community in countless ways.

Whether through their laughter, wisdom, kindness, or quiet presence, they became an integral part of our shared journey, creating memories that will forever hold a special place in our hearts.

We acknowledge the privilege of having cared for them and the invaluable role they played within our community.

Myrtle BLAKENEY

Rodger WHITE

Mavis HOWARD

Gareth KIRK

Toko WHATUIRA

Jose GONZALES

William TAPP

Lorna KELLY

Gayne COOKE

Norma BURGDORF

Hilton "Mick" BLADON

Elieen WILSON

Berry DAHL

Joh GRANDY

Esme POWER

Charles EDWARDS

Gloria STAPLETON

Zilla WILSON

John REED

Victoria SNAILUM

Helen DAVIES

Frederick HILDEBRANDT

Veronica "Bonnie" VERRILLS

Irene MILLIER

Kevin PERRETT

Robert "Bob" SACRE

Ada BRUNKER

David GARDNER

Barbara MacINNES

Berenice "Bunny" McLEAN

Lorna WINN

Keith NICOL

Michael VALENTINE

Irene CLAES

<https://youtu.be/whfdbPlhHeY>